



## Texas Internet Grid for Research and Education

Document Name	<b>TIGRE User Agreement and Responsibility Form</b>
Current Version	<b>1.5</b>
Date last updated	December 6, 2007

### Abstract:

This document describes the acceptable use policies, user agreements and responsibilities governing access by users to TIGRE resources.

### Change History

V1.0	5/24/06	Initial	Created based on OSG/EGEE joint User AUP, with TIGRE additions.
V1.1	6/7/06	Chuck Koelbel	Minor rewording of item 6 to reflect telecon discussion
V1.5	12/6/07	Alan Sill, Marg Murray	Major changes in content to include language used by Teragrid and update to current OSG and LCG/EGEE document standards. Note that this major change involved three previous versions, not tracked here.

## ***Introduction***

Each user (hereafter, “you”) requesting services of TIGRE grid resources, hereinafter referred to as the GRID, must abide by a common set of basic rules. This document lists those basic rules.

## ***User Agreement***

TIGRE computing facilities, which include its hardware, software, network connections and data, comprise a vital but limited resource for the scientific community. For this reason, TIGRE sites have an obligation to protect those facilities and ensure they are used properly. Responsible conduct on your part helps ensure that the maximum amount of CPU time is available to you and other researchers. Failure to use these resources properly may result in various penalties, including civil and criminal action.

Your signature on this form implies that you have read and understand all responsibilities stated here. If you have any questions about this document, please contact a TIGRE Registration Authority (RA) to discuss the issues. When satisfied, sign and return this form to enable or continue use of your access to resources through TIGRE.

To run applications across TIGRE facilities, you must register your X.509 user certificate from a TIGRE-recognized Certificate Authority, or equivalent TIGRE-approved grid credential, with the TIGRE central services and become familiar with the terms for protection and use of its associated private key. By registering with TIGRE, or by executing a similar agreement with a cooperating party, you shall be deemed to accept the following conditions of use:

## ***Acceptable Use Policy***

1. You shall only use TIGRE resources to perform work, or transmit or store data consistent with scientific research sponsored by your institution or organization and in compliance with resource usage conditions.
2. The following activities are explicitly considered unacceptable and are subject to the penalties outlined below:
  - a. Using, or attempting to use, TIGRE resources without authorization or for purposes other than those related to your sponsored research.
  - b. Tampering with or obstructing the operation of the facilities
  - c. Reading, changing, distributing, or copying others' data or software without authorization
  - d. Using TIGRE resources to attempt to gain unauthorized access to other (non-TIGRE) sites
  - e. Activities in violation of local or federal law
3. You shall immediately report any known or suspected security breach or misuse of TIGRE resources, or any misuse of your registered TIGRE credentials to contacts listed below.
4. Use of TIGRE resources is at your own risk. There is no guarantee that TIGRE resources will be available at any time or that they will suit any purpose. Services are provided on a best-

effort basis, subject to planned and emergency maintenance outages.

5. It is your responsibility to ensure the confidentiality of any intellectual property or other confidential data used on TIGRE resources. TIGRE sites provide technology to preserve the confidentiality of data, but it is your responsibility to use that technology appropriately.
6. All software used on TIGRE systems must be appropriately acquired and used according to the specified licensing. Possession or use of illegally copied software or unauthorized distribution of copyrighted software or materials is prohibited and subject to penalties outlined below. Some software installed on TIGRE resources may require special authorization in order to be used.
7. Your access to TIGRE resources is explicitly governed by the existing policies of the institution through which you gain such access, as well as the existing usage policies of the resources to which you access through grid methods.

### ***Disclaimers and notifications***

1. **Logged information:** Information provided by you for registration purposes, shall be used only for administrative, operational, accounting, monitoring and security purposes. This information may be disclosed to other organizations anywhere in the world for these purposes. Although administrative best practices serve to maintain personal information confidentiality, no guarantees are given.
2. **Support/Diagnostic Access:** Authorized TIGRE site personnel may review files for the purposes of aiding an individual or providing diagnostic investigation for TIGRE systems.
3. **Monitoring:** User activity may be monitored as allowed under policy and law for the protection of data and resources. Any or all uses of this system and all files on this system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized site or law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. By using this system, the user consents to such at the discretion of authorized site personnel.
4. **Access Notification:** Access to user data and communications will not normally be performed without explicit authorization and/or advance notice unless exigent circumstances exist. Post-incident notification will be provided in such cases.

### ***Penalties***

Failure to abide by this agreement may result in one or more of a variety of penalties imposed, as described below.

- a. **Account Suspension/Revocation:** Accounts may be temporarily suspended or permanently revoked if compromised or abused. Your account on any TIGRE resource may be suspended without advance notice if there is suspicion of account compromise, system compromise, or malicious or illegal activity.
- b. **Loss of Allocation:** You may lose your current allocation and possibly the ability to obtain future allocations.
3. **Administrative Action:** Abusive activity may be reported to your home institution for

administrative review and action.

4. Civil Penalties: Civil remedies may be pursued to recoup costs incurred from unauthorized use of resources or incident response due to compromise or malicious activity.

5. Criminal Penalties: Activities in violation of federal, state, or local law may be reported to the appropriate authorities for investigation and prosecution.

## ***Security and administrative contacts***

Report all suspicious activity to [tigre-security@hipcat.net](mailto:tigre-security@hipcat.net) . All questions regarding other support issues can be directed to [tigre-support@hipcat.net](mailto:tigre-support@hipcat.net) and inquiries regarding TIGRE administrative practices should be sent to [tigre-steering@hipcat.net](mailto:tigre-steering@hipcat.net) .

## ***Acceptance statement***

The undersigned acknowledges that s/he has read this TIGRE User Agreement and Responsibility Form and understands the enclosed information. The undersigned also acknowledges that s/he will abide by the stated policies and procedures to the best of his/her ability. The undersigned is also under obligation to abide by any future changes to the TIGRE User Agreement and Responsibility Form, or surrender access to TIGRE. All users will be notified when changes are made to this Form. The undersigned also understands that access to TIGRE will be terminated upon any change to user affiliation or status that removes eligibility for TIGRE use.

The current TIGRE User Agreement and Responsibility Form can also be found on the TIGRE web site in both HTML and PDF formats at the links below:

[http://tigreportal.hipcat.net/userinfo/user\\_responsibility.html](http://tigreportal.hipcat.net/userinfo/user_responsibility.html)  
[http://tigreportal.hipcat.net/userinfo/user\\_responsibility.pdf](http://tigreportal.hipcat.net/userinfo/user_responsibility.pdf)

Name: \_\_\_\_\_

Daytime Phone#: \_\_\_\_\_

Institution: \_\_\_\_\_

E-Mail: \_\_\_\_\_

Academic status: \_\_\_\_\_

Signature: \_\_\_\_\_

Date Signed: \_\_\_\_\_